

Steve Miller  
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<http://www.steve-miller.org>

### Employment:

[2007 - Present] Thomson Reuters - San Francisco, CA  
<http://www.thomsonreuters.com>

Sr. Systems Administrator

- Install and maintain over 200 development and production Linux servers and networking equipment in four physical locations across the country.
- Assist operations staff in resolution of issues as they arise.

[2006 - 2007] County of San Luis Obispo - San Luis Obispo, CA  
<http://www.slocounty.ca.gov>

Network Engineer

- Develop and instruct helpdesk personnel via weekly classes.
- Introduction of network-wide monitoring solution.
- Replace existing SNMPv1/2c implementation with SNMPv3.
- Support VPN branch-to-branch and user tunnels.
- County wide network configuration, monitoring and troubleshooting.
- Provide a backup support role in the administration of AIX systems.

[2004 - 2006] Lucia Mar Unified School District - Arroyo Grande, CA  
<http://www.luciamar.k12.ca.us>

Network Specialist III

- District wide network configuration, monitoring and troubleshooting.
- User and Workstation Group Policy design and implementation
- Application packaging, distribution, and patch management.

[2003 - 2004] Collaborative Agent Design Research Center - San Luis Obispo, CA  
<http://www.cadrc.calpoly.edu/>

Systems Administrator

- Maintain development servers and workstations.
- Assist in hardware and software upgrades.

[1999 - 2001] Experts Exchange, LLC. - San Luis Obispo, CA  
<http://www.experts-exchange.com>

Sr. Systems Administrator

- Deploy and maintain entire development and production environment.
- Apache configuration, reporting, virtual host management.

[1997 - 1999] EarthLink, Inc. - San Luis Obispo, CA  
<http://www.earthlink.net>

Lead Technical Support Representative

- Provide dial-up customers with technical support.
- Manage a team of 30 technicians in a thriving high-volume call center.

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### Experience:

I have 15 years of personal and professional systems and network administration experience. This includes the installation, configuration, and maintenance of various distributions of Linux (primarily Red Hat) and countless software packages.

- Linux (Red Hat, CentOS)
- IOS, CatOS, HP ProCurve, Nortel ERS
- Bash, zsh (expansion, substitution, regexp)
- Nagios, Cacti, SNMPv3 (USM/VACM)
- ACLs, host and Network IDS (AIDE, Snort)
- TCP/IP, MPLS, iptables
- 105 WPM typist

### Certifications:

- CCIE #23977 (Cisco Certified Internetwork Expert - Routing & Switching)
- RHCE (Red Hat Certified Engineer)
- JNCIS (Juniper Networks Certified Internet Specialist - Enterprise Routing)
- LPIC-2 (Linux Professional Institute Certification)
- CCSA (Check Point Certified Security Administrator)
- MCSE (Microsoft Certified Systems Engineer)